



- when it has to be **right**



## Sales News

**No** 20-2023 Machine Control  
**Date** 1<sup>st</sup> May 2023  
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### Product Phase Out and Discontinuation: Visual Mobility



Dear colleagues,

We would like to inform you that the cloud solution **Visual Mobility** ([visualmobility.com](https://visualmobility.com)) will be phased out and discontinued from the market as per October 31, 2023. All customers are requested to move to Leica ConX ([conx.leica-geosystems.com](https://conx.leica-geosystems.com)).



Leica ConX offers:

- State of the art data security and high uptime results
- Intuitive data management, assignment to units in the field and tracking of units
- Surface logging from earthmoving machines accessible only from Leica ConX

For all Machine Control systems using Visual Mobility the service will not be accessible anymore from the beginning of November 2023. After that date

- machine control systems cannot be connected to Visual Mobility.
- all stored data will be deleted and will not be available.

The customers are requested to download all data that they need from the cloud service before the end of October 2023 by downloading data manually from the website.

**Exception:** For Alpine customers, Visual Mobility will be available until April 30, 2024, for viewing snow groomer data from past seasons. But new snow groomer data will not be exchanged with Visual Mobility after October 31, 2023. This exception is made for the Alpine customers to be able to evaluate snow groomer data from winter seasons prior to October 2023 for one more season.

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However, after April 30, 2024, all snow groomer data will be deleted, and Visual Mobility will not be available anymore for Alpine customers either.

Please note, that the **alpinePRO** cloud extension software has stored “daily queries” of snow groomer data from both Visual Mobility and ConX, and Alpine customers with a valid license for alpinePRO will still have access to these daily queries with data originating from Visual Mobility, even after the discontinuation of Visual Mobility.

We remain at your disposal in case of question.

Kind regards,

**Michele Costa**

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